

## Basic information

Dopravný podnik mesta Žiliny s.r.o. (DPMŽ - transport operator) provides transport 24 hours a day, 7 days a week on the city transport lines in Žilina. There are 18 day routes (divided between 8 trolleybus routes and 10 bus routes) and 1 night route.

This guide provides you with all important information on travelling by Žilina public transportation.

## Planning your journey

For planning your journey, please check the website [www.dpmz.sk](http://www.dpmz.sk), where you can find travel timetables, a journey planner as well as up-to-date information on changes in public transportation.

## Tickets

For travelling by city transport routes, **the tariffs are based on zones**. Tickets for one zone are valid for a journey of up to 5 consecutive stops by one connection (excluding the stop when you get on the bus). Travel tickets for two zones are valid for an unlimited length of journey by one connection.

**If you rarely travel**, single (either non-transfer or transfer) tickets are most suitable for you. Conditions for the transfer tickets: only one transfer/change is allowed, being executed within 30 minutes from the first ticket validation, and both journeys have to be validated on the ticket. If you travel with hand luggage, you can save money by using combined tickets. **If you travel often**, you can save money by using prepaid tickets. For travelling at night (11:00 P. M. - 5:00 A. M.), there is a night tariff. During this period, no fare reductions of paper tickets are valid. Prepaid tickets can be used for night travelling. **Tickets are sold at a number of locations (ticket machines at bus stops, contracted vendors and DPMŽ ticket offices)**. If you do not buy a ticket prior to getting on the bus, you can buy a two-zone non-transfer ticket from the driver for an extra charge.

## Getting on and off the bus

Operating Hours (5:00 A.M. - 11:00 P.M.), getting on and off the bus is allowed by all doors. If you have a children pram or a wheelchair, you can get on by the door marked by the respective sign (usually the second or third door). To get off with the pram or wheelchair, notify the driver by pushing the button twice located next to the door. At night (11:00 P.M. - 5:00 A.M.), getting on the bus is allowed by the front door.

## Ticket Validation

**After entering the bus, do not forget to immediately validate your ticket using the validator next to the door.** Passengers with prepaid travel tickets are also required to validate their tickets. Upon entry, tourist tickets shall be validated. Next to each bus door, there are one or two validators. Most of them can be used for validating both single journey and prepaid tickets, however, some validators may only be used for validating single journey tickets.

**To validate the single journey paper ticket**, please insert the ticket into the slot in the direction of the arrow and hold it there for a few seconds. On the validator display, you will see red lights and the ticket will be validated with relevant data. **Prepaid tickets** can be validated by placing the chip card next to the validator at the designated place. After the chip card has been validated, red lights appear there and the validator beeps. If you hold the chip card for a longer period of time, you can check the number of remaining journeys and the validity of your card. The validator will beep three times if the card was not validated successfully.

In the front part of each bus, there are several seats reserved for disabled people. **Please leave those seats available for them to have an enjoyable ride.**

According to Slovak Act on the protection of non-smokers (No. 87/2009) **it is forbidden to smoke** in all busses and in the area of bus stops and shelters as well as in the distance of up to four meters from the designated platform.

# Žilina City Transport Guide

including changes effective October 1, 2011

More information at [www.dpmz.sk](http://www.dpmz.sk)

www.eu-benefit.eu

English

→	→	→
<b>1 zone</b>	<b>Night Tariff</b>	<b>Valid from</b>
1 pásmo	nočná tarifa	platí od
<b>2 zones</b>	<b>Transfer Ticket</b>	<b>Getting on</b>
2 pásma	prestupný lístok	nástup
<b>Travel Ticket</b>	<b>Prepaid Ticket</b>	<b>Getting off</b>
cestovný lístok	predplatený lístok	výstup
<b>Full Fare Ticket</b>	<b>City Chip Card</b>	<b>City Public Transport</b>
základný lístok	mestská čipová karta	mestská hromadná doprava
<b>Reduced Fare Ticket</b>	<b>Validator</b>	<b>Bus</b>
zľavnený lístok	označovač	autobus
<b>Luggage</b>	<b>Ticket Office</b>	<b>Trolleybus</b>
batožina	predajné miesto	trolejbus
<b>Combined Ticket</b>	<b>Bus Stop</b>	<b>Train</b>
kombinovaný lístok	zastávka	vlak
<b>Tourist Ticket</b>	<b>Railway Station</b>	
turistický lístok	železničná stanica	

## Ticket Prices

Travel tickets (except complementary purchase) are sold at DPMŽ ticket and information offices, kiosks and ticket machines at bus stops. Effective October 1, 2011

Validity of ticket	Single Tickets							Prepaid Tickets for more than one journey									
	Non-transfer	Transfer	SMS Ticket	Purchase by driver	Tourist Ticket (transfer)	Night Fare		20 journeys	40 journeys	60 journeys	Unlimited journeys	120 journeys	180 journeys	Unlimited journeys	Electronic Ticket 40 journeys		
1 ride	1 journey	60 min.	1 ride	24 hours	1 ride	30 days	30 days	30 days	30 days	90 days	90 days	90 days	180 days				
<b>Basic Fare</b>	1 zone	0,55 €	---	---	---	---	9,00 €	14,00 €	18,00 €	---	35,00 €	48,00 €	---	19,00 €			
	2 zones	0,65 €	0,80 €	1,00 €	1,20 €	2,00 €	11,00 €	16,00 €	---	20,00 €	43,00 €	---	53,00 €	22,00 €			
<b>Reduced Fare</b>	1 zone	0,35 €	---	---	---	---	6,00 €	9,00 €	12,00 €	---	23,00 €	31,00 €	---	---			
	2 zones	0,45 €	0,55 €	---	---	---	8,00 €	11,00 €	---	14,00 €	29,00 €	---	38,00 €	---			

### Reduced Fare

- Child aged 6-14 years
- Student aged 15-25 years
- Retired
- Disabled and handicapped (ĽP, ĽP-S holder)

Documentation must be shown upon request. (the license under the tariff).

### Free Transportation

- Child up to 5 years
- Guide of disabled and handicapped
- Wheelchair
- Guide dog
- Pram with a child

### Luggage & Animals

- Luggage (oversize) 0,35 €
- Pram (empty) 2 zones, non-transfer
- Dog or other animal 0,65 €
- Person & Luggage 2 zones, non-transfer 0,80 €

**Oversize Luggage:**  
 - bigger than 30 x 40 x 60 cm  
 - cylinder shape - over 150 cm long, average over 20 cm  
 - shaped plates over 5 x 80 x 100 cm

### Ticket Inspection

**It is necessary to have the valid ticket during the travel and also at the time of getting off the vehicle!**

If you are not able to show a valid ticket during the ticket inspection, you risk a penalty fee of **65,65 €**. If you are not able to show a valid ticket for your luggage or animal, you risk a penalty fee of **6,50 €**.

The penalty fee can be decreased depending on time of paying the penalty.

### Ticket & Information Offices

Námestie Andreja Hlinku (A. Hlinka Square)  
 Tel. +421 41 5 643 008  
**Monday - Friday: 7 A.M. - 6 P.M.**

Mestský úrad v Žiline (Municipal Office)  
 Tel. +421 41 7 632 654  
**Monday - Friday: 7 A.M. - 5 P.M.**

### Single Tickets

**Non-transfer ticket** is valid after the validation in the bus as soon as you get on the bus.

**Tourist ticket** is valid 24 hours after the validation in the bus. Validate the ticket when first getting on the bus.

**Transfer tickets** are valid for two two-zone journeys, both journeys must be validated. The change must be executed within 30 min. from the first validation. It is not possible to change to a connection on the same route. **SMS ticket** is valid immediately after receiving of the confirmation. SMS ticket is valid for 60 minutes.

### Prepaid and Electronic Tickets

**Prepaid tickets and electronic tickets** are only available using chip cards. You can use the City chip card or cards of contracted partners. **Every journey has to be validated** using the validator on the vehicle. This condition applies also to unlimited prepaid tickets. When changing within 30 minutes, only a half journey is deducted.

You can buy the **City Chip Card** at the DPMŽ ticket and information offices. The card is valid only with the form of identification that was presented at the time of purchase. Loading of journeys on the chip card is performed by the DPMŽ ticket and information offices.

### SMS Ticket

SMS ticket you purchase by sending a blank SMS to the number 1155. The ticket is valid 60 minutes after receiving the confirmatory SMS. It is possible to get on the vehicle after receiving the confirmatory SMS. This service is accessible from the phone numbers of Slovak mobile operators only.

### Tariff Zones

Entry → 1 zone (max. 5 stops) → 2 zones → 8 stops

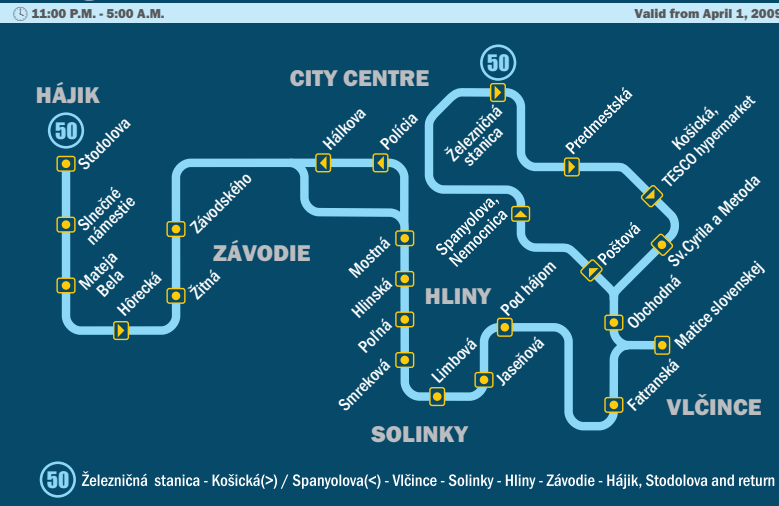


<b>Železničná stanica</b>
1 3 4 6 14 16
22 24 26 29 30 31
<b>Háľkova</b>
1 6 7 16
21 22 26 27 29
<b>Hurbanova</b>
1 3 4 6 14 16
21 24 26 27 29 31
<b>Polícia</b>
1 3 4 6 7
14 16 27

## Day Line Routes 5:00 A.M.-11:00 P.M.

- 1 Kvačalova - Policia - Žel.stanica - Nemocnica - Vlčince - Solinky - Hliny - Policia - Kvačalova, DPMŽ
- 3 Solinky - Bôrik - Nemocnica - Žel.stanica - Policia - V.okružná, AUPARK - Nemocnica - Bôrik - Solinky
- 4 Vlčince, Fatranská - Košická - Žel.stanica - Policia - Hliny - Solinky - Veľký Diel - Vlčince, Matice slovenskej
- 5 Vlčince, Fatranská - Nemocnica - V.okružná, AUPARK - Hliny - Solinky - Jaseňová and return
- 6 Hájik, Stodolova - Závodie - Policia - Žel.stanica - Nemocnica - Carrefour (Vlčince, Matice slovenskej) and return
- 7 Hájik, Stodolova - Závodie - Policia - Hliny - Solinky - Veľký Diel - Vlčince, Sv.Cyrila a Metoda and return
- 14 Vlčince, Matice slovenskej - Veľký Diel - Solinky - Hliny - Policia - Žel.stanica - Košická - Vlčince, Fatranská
- 16 Hájik, Stodolova - Závodie - Policia - V.okružná, AUPARK - Žel.stanica - Policia - Závodie - Hájik, Stodolova
- 20 Rosinská, VÚVT - Vlčince - Bernoláková - Rajecká - Bytčica, Kultúrny dom and return
- 21 Bánová, Colnica - Závodie - Veľká okružná - Hurbanova - Budatín - Pov.Chlmeč, Chlmečská and return
- 22 Brodno - Budatín - Kysucká - Žel.stanica - V.okružná, AUPARK - Rajecká - Bytčica, Kultúrny dom and return
- 24 Stražov, Priehradná - Bratislavská - Žel.stanica - Košická - Celulóžka - Rosinky - Trnové, Magočovská and return
- 26 Kamenná, PRIUS - Závodie - Veľká okružná - Žel.stanica - Košická - Celulóžka - Rosinská, VÚVT and return
- 27 Hájik, Stodolova - Kvačalova, DPMŽ - Kragujevská - Hurbanova - Budatín - Zádubnie - Zástranie, Jakubská and return
- 29 Žil.Lehota, Kortinská - Stražov - Priemyselná - Veľká okružná - Hurbanova - (Žel.stanica / Dolná) and return
- 30 Žel.stanica - Budatín - Považský Chlmeč - Vranie and return
- 31 (Pietna, krematórium - Kragujevská) - Žel.stanica - Celulóžka - Rybné námestie - (Mojš.Lúčka, Asanačný podnik) and return
- 99 FREE BUS: Na Horevaži, TESCO - V.okružná, AUPARK - Žel.stanica - Na Horevaži, TESCO

## Night Bus 50



## Where to get off

<b>Transport</b> <b>Žilina Railway station</b> Železničná stanica Žilina, P.O.Hviezdoslava Žel.stanica - 13.4.6.14.16.22.24.26.29.30.31 <b>Žilina-Záriečie Rail. Station</b> Žel.zastávka Žilina - Záriečie, Závodska cesta 3 Hálkova - 16.7.16.21.22.26.27.29 <b>Žilina-Solinky Rail. Station</b> Rajecká, mliekareň - 20.22 Smreková - 13.4.5.7.14	<b>Žilina Selfgoverning Region</b> Žilinský samosprávny kraj, Komenského 48 <b>Employment Office</b> Úrad práce, Hurbanova 16 Hurbanova - 1.3.4.6.14.16.21.24.26.27.29.31 <b>Tax Office Žilina I.</b> Daňový úrad, J. Kráľa 2 Predmestská - 4.14.24.26 <b>Tax Office Žilina II.</b> Daňový úrad, Dolné Rudiny 1 Závodska - 16.7.16.21.26.29	<b>Cultural attractions</b> <b>City Theatre</b> Mestské divadlo, Homý Val 3 Hurbanova - 13.4.6.14.16.21.24.26.27.29.31 <b>Puppet Theatre</b> Bábkové divadlo, K.Kuzmányho 1 Hurbanova - 13.4.6.14.16.21.24.26.27.29.31 <b>Dom odborov</b> Námestie L.Štúra 1 (L.Štúr Square) V.okružná, AUPARK - 3.5.16.22 <b>Museum of Art</b> Považské galéria umenia, M. R. Štefánika 2 Štefánikovo nám. - 13.4.6.14.16.22.24.26
<b>Public Authorities</b> <b>Municipal Office Town Hall</b> Mestský úrad, Nám.obeti komunizmu 1 V.okružná, AUPARK - 3.5.16.22 <b>Regional Office</b> Obvodný úrad, Predmestská 1631 Predmestská - 4.14.24.26	<b>Health</b> <b>Hospital</b> Nemocnica, V.Spanyolova 43 Spanyolova, nemocnica - 1.3.5.6 <b>Health Centre ŽILPO</b> Poliklinika ŽILPO, Vysokoškolských 31 Obchodná - 1.4.5.6.7.14.20 <b>Health Centre Krankas</b> Poliklinika Krankas, Bratislavská 1 Hollého - 24	<b>Regional Culture Centre</b> Makovického dom, Homý Val 20 Policia - 13.4.6.7.14.16.27 <b>Higher Education</b> <b>University of Žilina - Veľký Diel</b> Žilinská univerzita, Univerzitná 1 Žilinská univerzita - 1.4.7.14 <b>Faculty of Special Engineering</b> Fakulta špec.inžinierstva, 1.mája 32 Štefánikovo nám. - 13.4.6.14.16.22.24.26 <b>Institute of Continuing Education</b> ÚCV ŽU, 1.mája 32 Štefánikovo nám. - 13.4.6.14.16.22.24.26 <b>Halls of Residence - Veľký Diel</b> Interný Veľký Diel, Vysokoškolských 20 Obchodná - 1.4.5.6.7.14.20 <b>Halls of Residence - Hliny V.</b> Považské múzeum, Topolová 1 Námestie hrdinov - 21.22.27.29.30 <b>Stanica Žilina-Záriečie</b> Závodska cesta 3 Hálkova - 16.7.16.21.22.26.27.29

## Contact & Information

<b>Sports &amp; Leisure</b> <b>Ice Hockey Stadium Žilina</b> Zimný štadión, Športová 5 Kysucká - 21.22.27.29.30 <b>Football Stadium</b> Futbalový štadión, Športová 9 Kysucká - 21.22.27.29.30 <b>Rosinská cesta Sport Hall</b> Športová hala, Rosinská cesta 4 Zvolenská - 20.26 <b>Town Swimming Pool</b> Mestská plaváreň, Vysokoškolských 8 Vysokoškolských, plaváreň - 1.5.6.20	Dopravný podnik mesta Žilina s.r.o. Kvačalova 2, 010 01 Žilina Phone: +421 41 56 60 111 Fax: +421 41 56 43 743 e-mail: <a href="mailto:dpmz@dpmz.sk">dpmz@dpmz.sk</a> web: <a href="http://www.dpmz.sk">www.dpmz.sk</a> TOURIST INFORMATION OFFICE Republiky Street 1 010 01 ŽILINA Phone/Fax: +421 41 72 33 186 GSM: +421 907 845 567 e-mail: <a href="mailto:info@tkzilina.sk">info@tkzilina.sk</a> web: <a href="http://www.tkzilina.sk">www.tkzilina.sk</a> Client Centre Žilina Municipal Office Námestie obeti komunizmu 1 011 31 Žilina Monday - Friday: 8.00 - 17.00 Phone: +421 41 70 63 111 e-mail: <a href="mailto:klientskecentrum@zilina.sk">klientskecentrum@zilina.sk</a> web: <a href="http://www.zilina.sk">www.zilina.sk</a>
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